

White Rose Tours Booking Form

(BLOCK CAPITALS PLEASE)

Riders Name: Mr/Mrs/Miss _____ (first name) _____ (Surname)

Pillion/2nd Rider: Mr/Mrs/Miss _____ (first name) _____ (Surname)

Address: _____

_____ Postcode: _____ D.O.B.: _____

Email address: _____

Tel Home: _____ Work: _____ Mobile: _____

Bike details 1: Make: _____ Model: _____ cc: _____ Reg No: _____

Bike details 2: Make: _____ Model: _____ cc: _____ Reg No: _____

Tour details:

Name of tour: _____ Dates: _____

No of Nights: _____ Additional requirements: _____

Accommodation: Double Twin bed single single willing to share

willing to share ferry cabin I am a smoker Vegetarian meals required for _____ persons

Tour costs

Rider	£
Pillion / 2 nd rider	£
Extra days	£
TOTAL	£

I enclose £ _____ full cost of tour/deposit per person (UK tours £50, Europe £95)

Booking Terms

The relevant deposit is to be included with booking form. The balance of tour account will be due 30 days prior to tour departure date (UK tours) 60 days (European tours). Please see over for a full list of terms and conditions.

White Rose Motorcycle Tours Guarantees that in order to protect your money and in compliance with EEC regulation (90/314/EEC) all payments received will remain in trust until your tour is complete.

I have read and understood the conditions as laid down in the booking terms. I confirm that I am a competent rider and that my motorcycle is road legal, mechanically sound and of a type suitable for touring. I will in no way hold "White Rose Motorcycle Tours" responsible for any accidents or mechanical breakdowns whilst on tour.

Signed Signed Date

Please make cheques payable in Sterling to **D.Galloway** and return together with booking form to: -

White Rose Motorcycle Tours
3 Springhaven, Hollins Lane, Hampsthwaite,
Harrogate. North Yorkshire HG3 2EG

Terms & Conditions

Deposit

A deposit of £50 per person (UK tours) or £95 (European) should be submitted with your completed booking form; this ensures a place is then reserved in your name. On receipt, a booking confirmation will be issued; showing the date your balance becomes due. Tours booked within 30 days of departure for UK tours (60 days for European tours) will require payment in full at the time of booking.

Balance of Payment

We do not send a final invoice, so please note that we request the balance of payment for your tour one month prior to departure for UK tours and 2 months prior to departure for European tours. Late payment may result in the loss of your deposit and cancellation of your tour.

Surcharges

Circumstances beyond our control may dictate an increase in the cost of your tour. Any increase less than 2% of the published price will be absorbed within the original price - any increase over 2% we may need to add to the final invoice.

If You Cancel

All cancellations must be in writing and the following terms apply:

- Up to 60 days before departure for UK tours, and up to 90 days for European tours: a full refund, less £25 per person.
- Between 60 and 30 days before departure for UK tours; 90 and 60 days for European tours: loss of deposit.
- Between 30 and 15 days before departure (UK); 60 and 30 days (European): 50% credit towards another tour valid for 12 months.
- Less than 15 days before departure (UK), and 30 days (European): no refund.

To cover this eventuality, we strongly recommend you take out Holiday Cancellation Insurance.

If We Cancel

We reserve the right to cancel any tour - however, this would only become necessary in exceptional circumstances. In such an event, we would hope to offer you an alternative. If this were not possible or acceptable, we would issue a full refund. White Rose Tours will not be held responsible or offer a refund/compensation in any of the following situations: war, riots, civil unrest, terrorism, natural disaster or any unforeseen cancellations due to industrial disputes and/or weather.

Transfer of Booking

In the event of your having to cancel, you may transfer your booking to another person. However, you will be liable for any administration costs and will be responsible for your nominee paying their monies in full.

Tour Changes

Arrangements for your tour are made months in advance. It is therefore inevitable that changes can occur. In most cases, these changes will be minor and will not effect your holiday. However, in the event of a major change, we will advise you immediately and you may then (a) continue the tour with the new itinerary, (b) accept an alternative of the same or similar value, or (c) cancel your holiday with a full refund.

Financial Protection

In accordance with the Package Travel, Package Holiday and Package Tour Regulations 1992 and EC Directive 90/314EC all monies will be kept in trust until such times as your tour is complete.

Our Responsibilities

We accept responsibility for supplying as near as physically possible a tour package as described in our Tour Brochure. We are unable to control any deficiencies in services due to local conditions, maintenance or weather.

Your Responsibilities

- To advise White Rose Tours of any illness, infirmity, allergies or dietary needs that may affect your touring holiday. For European tours, you will also be required to fill in a full Personal Details Form.
- Be a competent rider with a machine that is road legal, mechanically-sound and of a type suitable for touring.
- Hold a valid Certificate of Insurance covering machine, rider and pillion.
- Have the ability to get yourself and/or bike home in the event of a breakdown, accident or emergency.

For overseas tours you must have the following documents:

- Valid UK passport (ensure visa not required if non-UK)
- European Health Insurance Card (EHIC) (can be obtained online at www.dh.gov.uk/travellers, by 'phoning 0845 6062030, or by post from any main Post Office) **Note: E111 Certificate is no longer valid**
- European insurance cover for your bike - must include repatriation in the event of an accident or serious breakdown.
- Personal Travel Insurance for yourself and pillion (if appropriate). This must include medical cover including any possible repatriation in the event of serious illness or accident. We also recommend you include cancellation cover.

NB: Breakdown and Personal Insurance (g) & h)) are compulsory on our European tours and we will require evidence of policies before departure.

Complaints Procedure

In the event of a complaint, in the first instance, you should approach the tour representative. If you still consider that your complaint has not been properly addressed, you should put your comments in writing and send them to:

White Rose Tours
3 Springhaven
Hampsthwaite
Harrogate HG3 2EG